

# INFORMATION TECHNOLOGY

## Empowering Growth Through Technology Innovation

At L&T, the Information Technology (IT) function has made strategic investments in information technology and infrastructural improvements throughout the year, reflecting the Company's dedication to operational excellence and preparedness for the future. These efforts strengthen governance, enhance efficiency and position L&T for sustainable growth.

The following outlines the key initiatives undertaken by L&T in FY 2024-25 - categorised for clarity - and reflect the commitment to digital transformation in alignment with industry best practices:

### 1. Digital Transformation and Automation

Plans are in place to deploy over 100 AI solutions by FY 2025-26, boosting productivity and operational efficiency. To this end, L&T Cognitive Services (L&T CS) has been deployed to leverage AI-powered applications like SmartCompose and Notes AI, using Machine Learning and Generative AI. A Generative AI platform was also launched to drive innovation and enhance business processes across operations.

### 2. Compliance and Governance

The IT function successfully completed the ISO 27001:2022 external audit, reinforcing the Company's commitment to robust information security management systems.

In addition, a real-time stock and news monitoring portal was implemented to comply with SEBI regulations. The New Application for Reporting of Accurate Disclosure of Activities (NARADA) tracks share price movements and news, providing alerts to the Corporate Secretarial team for timely analysis and regulatory compliance, ensuring transparency and safeguarding investor trust.

### 3. Cybersecurity

The Company continues to invest in state-of-the-art security technologies to prevent cyberattacks.

To enhance cybersecurity measures, all key businesses were onboarded to a Central Cyber Security Operations Centre (C-SOC) providing a unified view of security incidents and enabling seamless mitigation across the group.

Enhanced cybersecurity awareness through employee training programmes were conducted through the year.

### 4. Sustainability and ESG Initiatives

A Microsoft Azure-hosted platform, L&T-EARTH, implemented to capture sustainability metrics (energy, emissions, water, waste) across all locations. It supports regulatory reporting, decision-making and internal benchmarking, reinforcing L&T's ESG commitments.

These initiatives reflect L&T's strategic focus on leveraging technology, ensuring compliance and driving sustainability. By aligning with global standards and adopting cutting-edge solutions, the Company aims to deliver value to stakeholders while maintaining leadership in the industry.

## Outlook and Strategic Investments

Looking ahead, the Group IT function will sustain its momentum in driving innovation and value creation. Key priorities for FY 2025-26 include:

- ▣ **Scaling the L&T One Approach:** Enhancing One Identity, One Network, One Data, One Asset and One Unified Portal to support growth
- ▣ **Advancing Industry 5.0:** Expanding human-machine collaboration and sustainable IT solutions to align with L&T's sustainability goals
- ▣ **Scaling AI Innovation:** Further developing the Enterprise Platform and AI-driven solutions for sustainability and customer-centricity
- ▣ **Embedding ESG Excellence:** Developing a group-wide ESG Platform to track environmental, social and governance metrics
- ▣ **Enhancing Cyber Resilience:** Investing in quantum-resistant encryption and AI-driven threat intelligence